

## **Installation Instructions for Credit Card Integration Version 2018**

These instructions apply to users of Five Star who use our credit card wired integration programs. These instructions do not apply to users of our wireless integration programs (i.e. your pin pad is wireless if it has a base and you can take it to tables in your restaurant without a wire being attached. You use the TGI integration for that).

As of Jan 29 2018 Moneris has stopped support for older versions of their programs. We supply you with Moneris's programs. These programs talk to your wired pin pad and to the Moneris Gateway, which is their website that gets you approvals. Their programs use data encryption techniques that are no longer considered secure.

Credit card integration no longer runs on Windows versions older than Windows 7, such as Windows XP. You will not be able to deploy the proper security on an XP machine.

This new version of the Five Star Credit Card integration is packaged with three programs supplied by Moneris that use the encryption levels that they require. These instructions tell you how to install the new version of the Moneris programs.

We suggest that when you download the program from our web site that you do it while you are on your server, and you save it in the \GJCWIN\CCINT folder. Then once downloaded, go to each workstation that runs Five Star Credit Card Integration and run it from there.

You must follow these steps on each computer that processes credit cards, including all wired pin pad workstations and any workstations where you process credit cards without a pinpad. You do not need to do this update on your wireless pin pad workstations in the restaurant.

**Step 1. Shut down Five Star and the Credit Card Integration Tool** that always runs in the background, before you start the update.

**Step 2. Uninstall the old credit card integration.** Go to your Windows Control Panel and find the Programs and Applications icon and run it. On the list of installed programs you will find Five Star Credit Card Integration. Double click on it and select Uninstall, and allow the program to be uninstalled.

**Step 3. Remove all old Start buttons.** Locate all the buttons that started the old Credit Card Integration Tool on your desktop and start menus and delete them. Some will be on your desktop. Some may be on your start menu.

There may also be one in your Startup folder as well. For Windows 7, just click on the Windows icon bottom left and the click on All Programs then on the Startup folder. If you see the Five Star Credit Card Integration button, right click on it and delete it.

For Windows 8, 8.1 or 10 right click the Windows icon bottom left and then click the Run menu choice. In the Run screen type Shell:startup and press enter. You will see the folder where Windows 10 keeps the Startup folder. If you see the Five Star Credit Card Integration icon there, delete it.

**Step 4. Install the Five Star update.** You must install this program on each of your computers that has a wired pin pad attached. We suggest that when you download the program from our web site that you do it while you are on your server, and you save it in the \GJCWIN\CCINT folder. Then once downloaded, go to each workstation that runs Five Star Credit Card Integration and run it from there.

To run the program, use My Computer or Explorer to find it. It will be on your server's drive in the CCINT folder if that's where you saved it when you downloaded it. Simply double click on it, called Setup\_Moneris2018.msi and it will automatically install the new programs and will create new start buttons. By the way, the old button put the installation programs in the c:\Program Files (x86)\Five Star Credit Card Integration folder. The new installation program puts the files in the C:\GJCWIN\MONERIS folder. After the installation is done, if you find a start button on the desktop or Start Menu that links to the old folder you should just delete that start button so no one accidentally starts the wrong one.

Once these steps are completed you can start the credit card integration tool and start Five Star and process cards as you always did. You will be using the new programs from Moneris that they did not send to you, and that we had to update for them. You can be sure that you are running the new programs if the Tool says 2018 at the top instead of 2016 like the old one did.