Setting Credit Card processing back to a non integrated method

If you have a regular credit card machine, you can go back to using it with Five Star not integrated by following these steps:

Step 1 - Go to Credit Card Integration > Setup Interface Rules > Select Moneris, then the Workstations link on the right side. Select each workstation and remove the check mark from the Active and the Pinpad Attached boxes.

Step 2 – Go to Hotel Management > Setup Menu > Settlement Methods. Select each credit card that you process via the integration (Visa, MC, Amex and Debit.) Remove the check mark from the Display Record Guest Charges Screen on Check In box.

If you have POS wired (not wireless integration) follow this step. Go to POS > System Administration Menu > System Parameters and select the Options link on the right hand side. Un check the box labelled Propmt For Credit Card Info.

Step 5 – Shut down the Credit Card Integration tool window as you wont need it. Restart Five Star on any workstation tat was running the integration and you will now be running without the integration.

We are working exclusively on this issue and will advise you as soon as it is resolved.